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BEFORE THE IDAHO PUBLIC UTILITIES COMMISSION

IN THE MATTER OF THE APPLICATION)	CASE NO. AVU-E-23-01
OF AVISTA CORPORATION FOR THE)	CASE NO. AVU-G-23-01
AUTHORITY TO INCREASE ITS RATES)	
AND CHARGES FOR ELECTRIC AND)	DIRECT TESTIMONY
NATURAL GAS SERVICE TO ELECTRIC)	OF
AND NATURAL GAS CUSTOMERS IN THE)	JOSHUA D. DILUCIANO
STATE OF IDAHO)	
)	

FOR AVISTA CORPORATION

(ELECTRIC AND NATURAL GAS)

1 **I. INTRODUCTION**

2 **Q. Please state your name, employer and business address.**

3 A. My name is Joshua D. DiLuciano and I am employed as the Vice President of
4 Energy Delivery for Avista Utilities (Avista or Company), at 1411 East Mission Avenue,
5 Spokane, Washington.

6 **Q. Would you briefly describe your educational background and**
7 **professional experience?**

8 A. Yes. I am a graduate of Washington State University (WSU), from which I
9 earned a Bachelor of Science degree in Electrical Engineering. I also earned a Master of
10 Science degree in Management and Leadership from Western Governors University and am
11 a licensed electrical engineer in Washington State. I joined Avista in 2006 as an Engineer and
12 have held a variety of technical engineering roles since. I have managed several groups, most
13 recently as Director of Electrical Engineering where I had responsibility for Washington
14 Advanced Metering Infrastructure (AMI), the Company's geographic information system
15 (GIS) Refresh, Transmission Engineering, Distribution Engineering, Protection Engineering,
16 Substation Engineering, Drafting and Edit, Maximo, and Engineering Technical Services. I
17 was awarded my current position in September 2022, where I have responsibility for electric
18 and natural gas engineering, operations, transmission operations and system planning, and
19 shared services.

20 Additionally, I am a U.S. Navy veteran, and I currently serve on the board of the West
21 Central Community Center.

22 **Q. What is the scope of your testimony?**

23 A. I will provide an overview of the Company's electric and natural gas energy
24 delivery facilities and explain the factors driving our continuing investment in electric

1 distribution infrastructure. I will explain how our efforts to maintain the asset health and
 2 performance of our electric transmission system, including compliance with mandatory
 3 federal standards for transmission planning and operations, is driving a continuing demand
 4 for new investment. Further, I will describe why our investments in natural gas distribution
 5 are necessary in the time frames completed and why each capital investment in our operations
 6 facilities and fleet operations is needed to support the efficient delivery of service to our
 7 customers, today and into the future. Furthermore, I will address the electric and natural gas
 8 distribution, transmission, general plant and fleet related capital additions included in the
 9 Company's Two-Year Rate Plan filed in this case, for the periods July 1, 2022 through August
 10 31, 2025. A table of the contents for my testimony is as follows:

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22 **Q. Are you sponsoring any exhibits in this proceeding?**

23 A. Yes. I am sponsoring the following Schedules as a part of Exhibit No. 9:

- 24 • Schedule 1, Avista's Priority Aldyl-A Protocol Report
- 25 • Schedule 2, Study of Aldyl-A Mainline Pipe Leaks - 2022 Update
- 26 • Schedule 3, Capital Business Case documents for each of the capital projects
- 27 and programs described in my testimony
- 28

29 **Q. Will you be providing an overview of Avista's Wildfire Resiliency Plan in**

1 **your testimony?**

2 A. While I am the officer responsible for our work in this important area,
3 Company witness Mr. Howell will provide an overview of the strategy and actions comprising
4 the plan, including the investments the Company is making under the plan.

5
6 **II. OVERVIEW OF AVISTA'S ENERGY DELIVERY SERVICE**

7 **Q. Please describe Avista's electric and natural gas utility operations.**

8 A. Avista operates a vertically integrated electric system in Idaho and
9 Washington, and natural gas local distribution operations in Idaho, Washington and Oregon.
10 In addition to the hydroelectric, renewable, and thermal generating resources described by
11 Company witness Mr. Kinney, the Company has an electric transmission system comprised
12 of approximately 700 miles of 230 kV lines and 1,600 miles of 115 kV lines. Avista has
13 approximately 19,300 miles of primary and secondary electric distribution lines. The
14 Company owns and operates approximately 8,000 miles of natural gas distribution lines,
15 served from the Williams Northwest and Gas Transmission Northwest (GTN) pipelines. A
16 map showing the Company's electric and natural gas service area in Idaho, Washington and
17 Oregon is provided by Company witness Mr. Vermillion.

18 As detailed in the Company's 2021 Electric Integrated Resource Plan (IRP),¹ Avista
19 expects retail electric sales growth to average 0.3% annually for the next ten years in our
20 service territory, similar to the rate in the 2020 IRP. Also, based on Avista's 2021 Natural Gas
21 IRP,² in Idaho and Washington the number of natural gas customers is projected to increase
22 at an average annual rate of 1.11%, with demand growing at a compounded average annual

¹ The Company's 2021 Electric IRP has been provided by Mr. Kinney (Exhibit No. 6, Schedule 1).

² The Company's 2021 Natural Gas IRP has been provided by Mr. Kinney (Exhibit No. 6, Schedule 3).

1 rate of 0.33%.

2 **Q. How many customers are served by Avista in the State of Idaho?**

3 A. Of the Company's approximate 410,000 electric and 378,000 natural gas
4 customers, 142,000 and 93,000, respectively, were Idaho customers.

5 **Q. Please list the Company's operations service centers that support electric
6 and natural gas customers in Idaho.**

7 A. The Company has construction offices in Coeur d'Alene, Sandpoint, St.
8 Maries, Kellogg, Grangeville, Moscow/Pullman, and Lewiston/Clarkston. Avista's three
9 customer contact centers, located in Coeur d'Alene and Lewiston, Idaho, and Spokane,
10 Washington, are networked, allowing the full pool of regular and part-time employees in each
11 location to respond to customer calls from all jurisdictions.

12 **Q. Please describe the Company's Service Quality Measures Program.**

13 A. Avista's Service Quality Measures Program was approved by the Commission
14 in November 2018, and includes the following measures:³

- 15 ✓ Reporting on two (2) measures of electric service reliability.
16 ✓ Seven (7) individual service standards, where Avista provides customers a
17 payment of bill credit in the event the Company does not deliver the required
18 service level (Customer Service Guarantees), and
19 ✓ Five (5) individual measures of the level of customer service and satisfaction
20 the Company must achieve each year.
21

22 **Q. Did Avista achieve its Service Quality Measures Program benchmarks for
23 2021?**

24 A. The Company is pleased to report we exceeded all six Customer Service
25 Measure benchmarks for our most recent reporting year in 2021 and noted a continuing

³ Order No. 34181 in Case Nos. AVU-E-18-10 and AVU-G-18-06

1 relatively stable long-term trend in electric service reliability.⁴ Results for Avista’s 2021
 2 Customer Service Measures are provided in Table No. 1:

3 **Table No. 1 – 2021 Results for Avista’s Customer Service Measures**

Customer Service Measures	Benchmark	2021 Performance	Achieved
Percent of customers satisfied with our Contact Center services, based on survey results	At least 90%	96%	✓
Percent of customers satisfied with field services, based on survey results	At least 90%	96%	✓
Percent of calls answered live within 60 seconds by our Contact Center	At least 80%	86%	✓
Average time from customer call to arrival of field technicians in response to electric system emergencies, per year	No more than 65 minutes	58	✓
Average time from customer call to arrival of field technicians in response to natural gas system emergencies, per year	No more than 55 minutes	43	✓

Electric System Reliability	5-Year Average (2017-2021)	2021 Result	Change in 5-Year Average
Frequency of non-major-storm power interruptions, per year, per customer (SAIFI)	1.02	1.24	0.08
Length of power outages, per year, per customer (SAIDI)	148 minutes	164 minutes	6.35 minutes

11
 12 **Q. Please describe the approach used by Avista for evaluating and managing**
 13 **the energy delivery capital investments required to serve our customers.**

14 A. Proposals for individual projects and programs are initially developed,
 15 reviewed and evaluated in each responsible business unit, often followed by review,
 16 evaluation and prioritization by higher-level review committees, such as Avista’s Engineering
 17 Roundtable, the Aldyl A Pipe Advisory Group, and the Facilities Steering Committee. In this
 18 review, projects are evaluated for completeness of the problem statement, the identification
 19 and evaluation of reasonable alternatives, and applicable risks, and other elements. Refined
 20 and finalized proposals are submitted to the Company’s Capital Planning Group for
 21 consideration and recommendation of funding (as described in the testimony of Company
 22 witness Mr. Thies). Once approved for funding, the Project Engineer or Manager identifies

⁴ Avista annually reports results for its Service Quality programs at the end of April for the prior reporting year. Accordingly, the Company will have complete results for 2022 by April 30, 2023.

1 critical project milestones and the resources needed to achieve them. Major equipment with
2 long lead times may be purchased in this phase, necessary permitting identified and
3 completed, and contracting processes initiated.

4 During execution, the Company's Project Managers create a detailed work schedule
5 and establish inspection, monitoring, safety, environmental, and invoicing protocols. Standard
6 project management practices are employed to effectively guide the work, identify, and
7 manage project risks, recommend needed changes to scope and budget, and track and report
8 out on overall status. Examples of tools that may be used to track budget and schedule,
9 depending upon the size and scope of a project, include Earned Value Measurement, cost-
10 loaded scheduling, Cost Performance Index (CPI) and Schedule Performance Index (SPI).⁵
11 Project results are regularly reviewed with the responsible Department Manager, applicable
12 committee, and/or Director which review includes budget allocations and variances, internal
13 resource demands, customer care results and issues, and contractor performance.

14 **Q. Are alternatives vetted for these projects before approvals are given?**

15 A. Yes. Where there are reasonable alternatives, the evaluation of those is
16 discussed in each business case (business case documents for the capital projects I am
17 sponsoring have been included as Exhibit No. 9, Schedule 3).

18 **Q. How is Avista's leadership informed of the program status?**

19 A. As described above, project and program status and results are communicated
20 up departmental lines, through various committees, and to me via my Director-level direct
21 reports. Program and project results are also reported directly to Avista's Capital Planning

⁵ Cost Performance Index (CPI) is computed by Earned Value / Actual Cost. A value of above 1 means that the project is doing well against the budget. Schedule Performance Index (SPI) represents how close actual work is being completed compared to the schedule. SPI is computed by Earned Value / Planned Value.

1 Group, and the Company's senior leaders, including myself, through steering committees,
2 various business meetings, and presentations.

3
4 **III. INVESTMENTS IN THE COMPANY'S ELECTRIC DISTRIBUTION SYSTEM**

5 **Q. Please summarize the need for continuing investments in the electric**
6 **distribution system.**

7 Avista, like utilities across the country, continues to prudently fund the increasing
8 demand for investment in electric distribution infrastructure. The pattern of our investments
9 bears a striking resemblance to that of the industry, which should not be a surprise, since we
10 are all responding to the same predominant needs: first, we are experiencing customer growth
11 in our Idaho service territory, second, the need to replace an increasing amount of
12 infrastructure each year that has reached the end of its useful life (based on asset condition),
13 and third, responding to the need for technology investments required to build the integrated
14 energy services grid of the future. To provide better visibility of the factors driving this need
15 for investment, we continue to organize the Company's planned spending over the current
16 five-year planning horizon by "Investment Driver" categories. Another aspect of investment
17 in electric distribution infrastructure is maintaining and upholding our current overall
18 reliability performance. In 2019, Avista developed draft recommendations for a new electric
19 service reliability strategy based on the aspects we believe are most important to our individual
20 customers and the prudent long-term management of our system. While we will continue to
21 report historic reliability performance, our new approach is forward focused to better
22 understand, evaluate and respond to long-term reliability trends and thus, investments in the
23 electric distribution system. This work is based on intensive use of historic reliability data,
24 infrastructure modeling and robust statistical forecasting.

1 **Q. Would you please summarize the capital investments in electric**
 2 **distribution plant completed in 2022 and planned for over the Two-Year Rate Plan?**

3 A. Yes. As discussed by Company witnesses Ms. Schultz and Ms. Benjamin,
 4 Avista’s capital witnesses, including myself, describe the capital projects included in the
 5 Company’s proposed Two-Year Rate Plan, reflecting pro forma capital additions for the
 6 period between July 1, 2022 and August 31, 2025. The completed and planned investments
 7 related to electric distribution, presented on a system basis and grouped by investment driver,
 8 are shown below in Table No. 2, and described below.

9 **Table No. 2 – Electric Distribution Capital Projects (System)**

Electric Distribution Capital Projects (System) In \$(000's)				
Investment Driver	2022 ¹	2023	2024	2025 ²
Business Case Name				
Customer Requested				
New Revenue - Growth	\$ 42,893	\$ 64,393	\$ 58,607	\$ 32,947
Mandatory and Compliance				
Elec Relocation and Replacement Program	\$ 1,527	\$ 7,469	\$ 7,000	\$ 5,052
Joint Use	2,033	5,000	4,000	2,667
Saddle Mountain 230/115kV Station (New) Integration Project Phase 2	-	3,204	-	-
Failed Plant and Operations				
Electric Storm	\$ 2,660	\$ 3,440	\$ 3,440	\$ 2,293
Meter Minor Blanket	88	250	250	167
Asset Condition				
Distribution Grid Modernization	\$ 1,224	\$ 2,219	\$ 1,211	\$ 1,089
Distribution Minor Rebuild	6,235	13,000	13,476	9,886
LED Change-Out Program	171	248	248	163
Substation - Station Rebuilds Program	1,877	18,886	14,825	15,098
Wood Pole Management	4,066	13,000	10,000	8,613
Performance & Capacity				
Distribution System Enhancements	\$ 4,862	\$ 7,901	\$ 6,998	\$ 3,262
Substation - New Distribution Station Capacity Program	918	9,773	4,696	2,517
Total Planned Electric Distribution Capital Projects	\$ 68,554	\$ 148,783	\$ 124,751	\$ 83,754
(1) Includes system pro forma capital additions for the period of July 01, 2022 though December 31, 2022.				
(2) Includes system pro forma capital additions for the period of January 01, 2025 though August 31, 2025.				

37
 38 **New Revenue Growth - Electric – 2022: \$42,893,000, 2023: \$64,393,000, 2024:**
 39 **\$58,607,000, 2025: \$32,947,000**

1 Avista defines these investments as “customer requests for new service connections, line
2 extensions, transmission interconnections, or system reinforcements to serve a single large
3 customer.” We have often in the past referred to new service connects as “growth,” as in
4 growth in the number of customers, however, these investments are beyond the control of the
5 Company, and as such they do not reflect a plan or strategy on the part of Avista. Responding
6 quickly to these customer requests is a requirement of providing utility service. Typical
7 projects include installing electric facilities in a new housing or commercial development,
8 installing, or replacing electric meters, or adding street or area lights per a request from an
9 individual customer, a city, or county agency. As would be expected, fluctuation in the number
10 of new customer connections is largely dependent on local economic conditions both in the
11 housing and business sectors. The New Revenue Business Case is driven by requirements that
12 mandate Avista’s obligation to serve new customer load when requested within our franchised
13 area. Growth is also seen as a method to spread costs over a wider customer base, keeping rate
14 pressure lower than would otherwise be experienced. The Company has included Idaho
15 electric offsetting revenues of \$3,328,000 in Rate Year 1 in Adjustments 3.12 and offsetting
16 revenues of \$1,827,000 in Rate Year 2 in Adjustment 24.06.

17
18 **Electric Relocation and Replacement Program – 2022: \$1,527,000, 2023: \$7,469,000,**
19 **2024: \$7,000,000, 2025: \$5,052,000**

20 Placement of the Company’s electric facilities is generally located in easements provided in
21 public rights of way that are governed by jurisdictional franchise agreements. When requested
22 by the local jurisdiction, typically related to transportation projects, the Company must
23 relocate its facilities in the right of way to accommodate these projects. Avista is obligated
24 under terms of its franchise agreements to move its facilities at its own expense and within the
25 timeframe specified by the local jurisdiction. Using public rights of way for our many
26 thousands of miles of electric infrastructure provides a cost-effective way to serve our
27 customers, even considering the costs associated with the periodic requirement for their
28 relocation. Agreeing to move our facilities when requested is an important provision that
29 allows the Company to negotiate favorable franchise agreements, which in turn, allows us to
30 continue providing reasonable service to our customers at an affordable cost. The need for
31 electric relocations and replacements is driven by the plans of our local jurisdictions, and as
32 such, is not an activity that Avista can anticipate in definitive terms, plan for, or manage like
33 a project internal to the Company. Accordingly, the annual spending levels can be quite
34 variable so Avista budgets for this activity in coming years based on the spending levels
35 experienced in the prior five-year period. The actual spending level each year is determined
36 by the number and size of projects the Company is required to complete.

37
38 **Joint Use Projects - 2022: \$2,033,000, 2023: \$5,000,000, 2024: \$4,000,000, 2025:**
39 **\$2,667,000**

40 Joint Use is the regulated use of utility poles and other structures owned by Avista that are
41 available for use by third-party telecommunications companies to provide their services to
42 customers we have in common. Avista is reimbursed for this joint use by tariffs in each of our
43 jurisdictions, which reimbursement serves to directly lower the cost our customers pay for
44 their Avista service. These joint use projects, referred to ‘make ready,’ meet our obligation to
45 provide adequate clearance for the attachment of third-party infrastructure by installing taller
46 structures (typically wood poles) than would be required for Avista’s facilities alone. These
47 annual projects are part of a continuing program where the Company responds to the requests

1 of third parties to make our facilities ready for their infrastructure. The Company is subject to
2 regulatory action, penalties, and/or civil litigation if it does not timely perform the mandated
3 make ready work when requested. The need for joint use projects is driven by the plans and
4 requests of third parties and is beyond the control of the Company. The amount of work
5 performed each year, and the resulting spending is therefore variable year-to-year.
6 Historically, the Company included investments supporting joint use as part of the electric
7 Distribution Minor Rebuild program. The level of investment required recently, however,
8 signaled the need to present these activities in a separate business case.

9
10 **Saddle Mountain 230/115kV Station (New) Integration Project Phase 2 – 2023:**
11 **\$3,204,000**

12 Avista learned in 2013 of grid performance issues on Grant County Public Utility District’s
13 electric system that were exacerbated by Avista’s load service in our Othello service area.
14 This issue was subsequently advanced to Columbia Grid through the regional planning
15 process, which along with Avista’s own system planning analysis, determined our system
16 could not meet several NERC performance requirements during periods of summer heavy
17 load and some categories of winter loading. The Saddle Mountain project was developed as
18 the selected solution to mitigate this issue and to ensure Avista’s compliance with mandatory
19 NERC performance standards. Construction of the new substation, however, required a range
20 of other work to be completed in phases in order to integrate it into electric system. One of
21 these phases under our electric distribution plant investments is focused on electric
22 transmission system improvements required to integrate the new Saddle Mountain substation
23 with our new Othello city substation. This business case is important to customers that they
24 can continue to have the reliability of the electric system that they have become accustomed
25 to receiving.

26
27 **Electric Storm – 2022: \$2,660,000, 2023: \$3,440,000, 2024: \$3,440,000, 2025: \$2,293,000**

28 The Electric Storm investments cover the cost of restoring Avista’s electric transmission,
29 substation, and distribution systems to serviceable condition when damaged during a
30 significant weather (storm) event or other natural disaster. These storm events include high
31 winds, heavy wet snow, ice, lightning strikes, flooding, and wildfire, and various
32 combinations of them, to name a few. Most of this damage typically occurs on the Company’s
33 extensive electric distribution system, however, some storm events also impact our electric
34 transmission system. Significant storm events are best understood as random forces⁶ that often
35 occur with short notice, and that are beyond the control of the Company⁷ to prepare for or
36 prevent.

37
38 Investments made to restore our electric system after major events include replacement of
39 wood poles, crossarms, conductor, transformers, and customers’ secondary service lines.

⁶ Though the incidence of major storm events can follow cyclical patterns based on season of the year, we refer to them as random events because their occurrence, timing and magnitude cannot be predicted.

⁷ Beyond the control of the Company refers to the fact that these “outside forces” exceed the ability of our system to withstand them without some resulting failures. While it is possible to have a system capable of better withstanding these events it would require a substantial redesign of our system and massive capital investments to rebuild it. One example of ‘system redesign’ would be to convert substantial portions of our electric distribution system from overhead to underground service where it would be relatively more immune to these outside forces.

1 Making the area safe after an event, and quickly replacing damaged equipment is crucial to
2 promptly restoring service to our customers. The need for investments in infrastructure
3 restoration is difficult to predict year-to-year, requiring the Company to consider recent
4 history and long-term trends in setting forecast budgets for these types of investments.
5

6 **Meter Minor Blanket – 2022: \$88,000, 2023: \$250,000, 2024: \$250,000, 2024: \$167,000**

7 Utilities regularly plan for the replacement of assets that have reached the end of useful life,
8 which includes the replacement of slow, failing or stopped meters. When meters fail to read
9 accurately (typically more the case with analog electro-mechanical meters) or stop reading
10 altogether, Avista quickly replaces the meter to avoid having to estimate a substantial portion
11 of the customers’ usage. Expected capital spending for replacement of meters is based on the
12 Company’s experienced failure rates for its population of meters in service.
13

14 **Distribution Grid Modernization – 2022: \$1,224,000, 2023: \$2,219,000, 2024: \$1,211,000,**
15 **2025: \$1,089,000**

16 The purpose of this program is to cyclically rebuild and upgrade every electric feeder in
17 Avista’s distribution system, with the objectives of replacing end of life assets, while
18 evaluating improvements in feeder design to bolster service reliability, capture energy
19 efficiency savings, and improve operational ability, code compliance and safety.⁸ These
20 objectives are accomplished through the systematic replacement of end-of-life equipment,
21 such as old poles, conductor, and transformers, with new and more energy-efficient equipment
22 that ensures the long-term, efficient operability of the system. Other issues addressed on each
23 feeder include pole realignment to address accessibility issues and rights of way concerns,
24 potential feeder undergrounding, coordination of joint use facilities, and clear zone
25 compliance. On qualifying feeders, additional system reliability value is captured by installing
26 distribution line automation devices to help isolate outages and reduce the number of
27 customers that experience a sustained outage (also known as feeder automation).
28

29 The primary alternatives to this program are to replace distribution poles and attached
30 equipment as they fail in service or to continue funding work under the various operational
31 initiatives designed to treat individual aspects of each feeder, including the wood pole
32 management program, polychlorinated biphenyls (PCB) transformer change-out program,
33 vegetation management program, segment reconductor and feeder tie program, overhead to
34 underground conversion, and various other budgeted maintenance programs. Combining the
35 work of these individual programs into one is not only more efficient, but it also enables the
36 entire feeder to be evaluated for beneficial changes in design, alignment, and in other ways
37 not possible when individual elements of the line are simply replaced in an “as is”
38 configuration. Absent this program, the Company would continue to treat every feeder in its
39 system under individual maintenance programs. The value created by opportunities to
40 improve the design, construction and operation of the feeder would be missed. Further,
41 bundling the work of these individual programs for targeted feeders into one coordinated
42 effort improves the cost efficiency by reducing redundant travel costs and capturing labor
43 productivity. In short, customers would experience higher costs for a less robust system absent

⁸ Instead of simply replacing equipment like poles in place and in kind, Grid Modernization looks at the overall feeder design to evaluate the opportunity for gains captured through new designs, feeder alignment, dividing feeders, and the application of new technology.

1 this program. The Company has included \$11,495 in Idaho direct offsets, as detailed in
2 Adjustments 3.12 and 24.06.

3
4 **Distribution Minor Rebuild – 2022: \$6,235,000, 2023: \$13,000,000, 2024: \$13,476,000,**
5 **2025: \$9,886,000**

6 The purpose of this program is to replace end-of-life assets and respond to a range of
7 operations needs in order to provide public and employee safety and the continuity and
8 adequacy of service to our customers. In addition to needed work that is ancillary to customer-
9 requested service, minor rebuilds, and replacement of individual assets are required across the
10 distribution system as issues are identified to maintain system integrity, reliability, and safety.
11 There are no traditional alternatives to the work completed under this program since it consists
12 of many, small unplanned projects⁹ across the entire electric distribution system. These small,
13 unplanned projects are responsive to a range of factors generally beyond the control of the
14 Company. Examples include ancillary work required by customer-requested rebuilds,¹⁰
15 “trouble work” – like the repair of damage from a car-hit-pole, investments needed to support
16 joint use of our facilities, replacement of deteriorated or failed equipment that is not scheduled
17 for planned asset condition replacement, and small general rebuilds required to meet National
18 Electric Safety Code (NESC) requirements, remediate failed, under-sized or unsafe
19 equipment, and install needed switches, regulators, line reclosers, etc. There are instances
20 among the small rebuild projects where limited alternatives are evaluated in the design phase
21 by the individual project designer. In general, however, there is no reasonable alternative to
22 timely making these investments once the need has been identified.

23
24 **Light Emitting Diode (LED) Change Out Program – 2022: \$171,000, 2023: \$248,000,**
25 **2024: \$248,000, 2025: \$163,000**

26 Avista operates approximately 35,000 streetlights we have installed for many public
27 jurisdictions across our service territory as well as area lights requested and paid for by
28 individual customers. In 2013, in response to the superior safety performance of LED lighting,
29 the energy savings potential, and the opportunity to reduce long-term energy costs, Avista
30 evaluated the potential benefit of converting streetlights from conventional High-Pressure
31 Sodium (HPS) to LED fixtures. LED bulbs cut electricity use by up to 85% compared with
32 incandescent bulbs, and 40% compared with fluorescent lighting.¹¹ After careful evaluation
33 the program was launched in 2015 and focused initially on replacing our predominant 100
34 watt “cobrahead” streetlights. The program was expanded to include higher wattage lights
35 (200 and 400 watts) as subsequent price reductions for these fixtures made it cost effective for
36 customers. Under our current program, as conventional streetlight bulbs fail in service,
37 fixtures are replaced with LED lighting. Forecasted expenditures are based on the annual
38 expected failure rate of our conventional streetlights in service.

39
40 **Substation – Station Rebuilds – 2022: \$1,877,000, 2023: \$18,886,000, 2024: \$14,825,000,**
41 **2024: \$15,098,000**

42 Projects to rebuild the Company’s aging electric substations involve replacing and upgrading

⁹ For example, the average cost of each of these small projects is approximately \$4,500, which translates to over 2,000 individual projects in a given budget year.

¹⁰ These investments include work required to properly maintain the system, but that are not reasonably covered by the tariffed financial contribution required of the customer.

¹¹ <https://thinkprogress.org/5-charts-that-illustrate-the-remarkable-led-lighting-revolution-83ecb6c1f472>.

1 structures, fencing, grounding, apparatus and equipment at end-of-life, when obsolete, or is
2 otherwise necessary to maintain safe and reliable operation of Avista’s transmission and
3 distribution systems. While asset condition of the overall substation including major apparatus
4 and equipment is the primary driver for these investments, additional factors may broaden the
5 scope of a station rebuild project. These factors include underperforming assets as the system
6 changes (i.e., protection, reliability, or capacity), operational and maintenance requirements,
7 updated design and construction standards, SCADA communications, future customer load-
8 service needs, and other programs such as Grid Modernization. This program (Substation
9 Rebuilds) differs from Avista’s Substation Asset Management program in that the latter is
10 focused on replacing only aging apparatus and equipment, and not rebuilding or refurbishing
11 the entire substation. In some instances, instead of replacing or rebuilding aging substations,
12 Avista could continue to manage stations under the Substation Asset Management Program,
13 however, this alternative is not reasonable by the time the Company has identified the need
14 for substantial rebuild or replacement. This is because aged equipment is often obsolete and
15 replacements are unavailable, because some structures such as the grounding pad, cannot be
16 replaced once failed, and because a station might have to be taken out of service for an
17 extended period of time for major work on structures and equipment. When aging substations
18 reach this point in their lifecycle, the only reasonable alternative is to completely refurbish or
19 rebuild them.¹²

20
21 **Distribution Wood Pole Management – 2022: \$4,066,000, 2023: \$13,000,000, 2024:**
22 **\$10,000,000, 2025: \$8,613,000**

23 Avista has approximately 240,000 wood poles¹³ in its combined electric distribution system
24 and a portion of these must be replaced each year based on asset condition, i.e., replacement
25 of poles and attachments that have reached the end of their useful service life. Our wood poles
26 are inspected on a 20-year cycle, resulting in our inspection of approximately 12,000 poles
27 each year.¹⁴ Individual poles or attached equipment that don’t meet our inspection criteria are
28 replaced as part of capital follow-up work. Attached equipment includes overhead distribution
29 transformers, cutouts, insulators and pins, wildlife guards, lighting arresters, cross arms, pole
30 guying, and grounds. The primary alternative to this proactive inspection and replacement
31 program is to simply replace poles as they fail in service and fall down (asset strategy known
32 as “run to fail”). Sub-alternatives evaluated include inspecting the pole population on a cycle
33 time either shorter or longer than the current 20-year cycle.

34
35 Avista analyzed the option of replacing poles as they fail, as well as a range of inspection
36 cycle intervals ranging from 5 to 25 years. The customer value of the 20-year cycle, as
37 measured by customer rates of return, is superior to both the run-to-fail option and the 25-year
38 cycle time. Perhaps even more importantly in today’s world, a run to fail strategy would also
39 increase wildfire risk. Cycle intervals shorter than 20 years do produce slightly better results
40 as measured by their respective customer internal rates of return. This incremental increase in
41 value is the result of avoiding failures in poles and attached equipment that would otherwise

¹² When replacing a substation, the new substation is often placed adjacent to the existing substation, which remains in service until the new substation is completed, ensuring minimal outages to the customers served on from the station.

¹³ Under the current inspection program individual poles are validated by location, age and material in our geographic information system, leading to an overall refinement in the population size.

¹⁴ Avista’s Wood Pole Inspection Program is funded as an expense.

1 occur with longer inspection cycles.¹⁵ Importantly, any reduction in cycle time requires an up-
2 front increase in expenses to pay for the increased number of poles inspected each year, and
3 a corresponding increase in requirements for capital replacements, at least through the first
4 complete inspection cycle. Avista believes this incremental increase in costs would put too
5 much near-term price pressure on our customers, considered in combination with the margin
6 of benefit and Avista’s many other infrastructure investment needs. The Company is
7 continuing with its 20-year inspection cycle.

8
9 **Distribution System Enhancements – 2022: \$4,862,000, 2023: \$7,901,000, 2024:**
10 **\$6,998,000, 2025: \$3,262,000**

11 Avista’s electric distribution system is composed of 347 individual ‘feeder’ lines that carry
12 primary electric power to customers across our service area in Idaho and Washington. As new
13 customers are added to these feeders, and as existing customers add new and different types
14 of loads to their service, the carrying capacity of feeders, and often segments of feeders, is
15 reached or exceeded. When the capacity of a circuit has been exceeded it creates excess heat
16 in the conductor and components resulting in the conductor sagging closer to the earth than
17 designed, creating a violation of NESC prescribed safety limits. In extreme situations the
18 conductor itself can melt and fail, dropping energized lines to the ground and creating a very
19 significant safety and fire hazard. Avista determines the carrying capacity margin for its
20 feeders based on SCADA monitoring, where it is available, and system load modeling and
21 analysis using the Synergee load flow computer program. When the Company identifies a
22 feeder or segment with capacity limitations the local engineer evaluates alternatives for
23 solving the problem, which most often include the installation of larger, higher-capacity
24 conductor on the target segment(s) or construction of a “tie” line to an adjacent feeder that has
25 sufficient capacity to carry a portion of the customer load of the first feeder. Managing our
26 electric distribution system in a manner that ensures our service is adequate, safe, reliable and
27 compliant, and at a reasonable cost, is in the interest of our electric system customers. The
28 Company has included \$25,315 in Idaho direct offsets, as detailed in Adjustments 3.12 and
29 24.06.

30
31 **Substation – New Distribution Station Capacity Program – 2022: \$918,000, 2023:**
32 **\$9,773,000, 2024: \$4,696,000, 2025: \$2,517,000**

33 New distribution substations added to the system for load growth and reliability are critical to
34 the long-term operation of the system. As load demands increase and customer expectations
35 rise regarding reliability, incremental distribution substation capacity is required. This allows
36 for improved operational flexibility, better system reliability, and easier routine maintenance
37 scheduling as equipment is more easily taken out of service because load can be transferred.
38 Capacity on the electric system to be able to take components out of service on a planned basis
39 so that maintenance or replacements can be made has reduced as load demands have increased.
40 Having the right amount of backup capacity in each area is critical for the continued
41 appropriate management of the electric system. This business case is important because
42 through it, customers can likely continue to receive electric service at a level that they have
43 grown accustomed to receiving.

44

¹⁵ On average, under its current 20-year inspection cycle interval, Avista experiences approximately 12 pole failures each year out of its population of 230,000 wood poles.

1 **IV. INVESTMENTS IN THE COMPANY'S ELECTRIC TRANSMISSION SYSTEM**

2 **Q. Would you please summarize the need for continuing investments in**
3 **electric transmission infrastructure?**

4 A. Drivers for new investment in the Company's electric transmission
5 infrastructure include:

- 6 ➤ System improvements required to meet the myriad and expanding federal regulations
7 governing nearly every aspect of our transmission business. Chief among these are the
8 tightening requirements to meet ever-more restrictive transmission operations and
9 planning standards, driven by the assessment of financial penalties for noncompliance.
10
11 ➤ Timely replacement of end-of-life assets based on condition. This need continues to
12 be at an all-time high across the industry and will continue to increase year-over-year
13 for at least the next two decades. This need is tied to the major expansion of new
14 electric infrastructure built during the economic boom following the end of World War
15 II. Because these assets are now at or near the end of their useful lives, a substantial
16 boost in new investment is required, compared with previous years, just to maintain
17 existing systems.
18
19 ➤ External demands on our transmission system, including new transmission
20 interconnections required for third parties to integrate new, variable energy resources,
21 particularly wind and solar. These interconnections require significant capital
22 investment to extend or reinforce our transmission system and often take priority over
23 investments required to provide for native load service on our system.
24
25 ➤ Siting, permitting, and constructing transmission assets has become more complex,
26 time-consuming, and expensive due in part to increasing environmental, property
27 rights, and land-use requirements. Permitting can extend over several years and
28 typically includes conditions constraining how utilities site, design, construct and
29 maintain these assets.
30

31 When it comes to the impact for our customers, who must ultimately pay for these
32 requirements and investments, an exacerbating factor is our relatively stagnant load growth
33 due to relatively low increases in population and declining use-per-customer. This translates
34 into nearly flat revenues, which means that new capital investments must be covered by higher
35 customer rates. Historically, annual increases in customer loads produced new revenues that
36 were often sufficient to cover the costs for new investment and inflation without the need to

1 increase rates.

2 **Q. Please describe the Company’s process for ensuring it is making timely**
3 **investments in electric transmission to maintain compliance with mandatory federal**
4 **standards.**

5 A. The Company’s process for determining which projects should be
6 recommended for funding each year includes results of comprehensive planning studies,
7 engineering and asset management analyses, and scheduled upgrades and replacements
8 identified in our operations districts and Transmission Engineering. These projects undergo
9 internal review by multiple stakeholders, who help ensure all system needs and alternatives
10 have been identified and evaluated.

11 Projects advanced for funding enter a formal review process referred to as the
12 “Engineering Roundtable” (ERT). This group carefully reviews the need for each project, the
13 primary business driver, the alternatives considered, and the justification for the approach
14 recommended. During the review, the potential benefits of any cross-business-unit synergies
15 that could better optimize project benefits and scope are also identified and evaluated. The
16 result of this process is a prioritized list of recommended projects that serves as a roadmap of
17 investments sequenced by year for at least a ten-year time horizon. Using this roadmap, each
18 department can plan ahead for the work they will be responsible to execute once projects are
19 approved for funding and implementation. Once evaluated, prioritized and sequenced, these
20 projects are recommended to the Capital Planning Group (as described in the testimony of Mr.
21 Thies) for final review and funding allocation. Representatives from eleven business units
22 participate in the ERT process.

23 **Q. Would you please summarize the capital investments in electric**
24 **transmission plant completed in 2022 and planned for over the Two-Year Rate Plan?**

A. Yes, the completed and planned investments related to transmission investment, presented on a system basis, and grouped by investment driver, are shown in Table No. 3, and described below.

Table No. 3 – Electric Transmission Capital Projects (System)

Electric Transmission Capital Projects (System) In \$(000's)				
Investment Driver	2022 ¹	2023	2024	2025 ²
Business Case Name				
Mandatory and Compliance				
Clearwater Wind Generation Interconnection	\$ 257	\$ -	\$ -	\$ -
Colstrip Transmission	181	280	590	331
Generation Interconnection	-	200	-	426
Protection System Upgrade for PRC-002	124	-	-	-
Saddle Mountain 230/115kV Station (New) Integration Project Phase 2	-	13,714	-	-
Spokane Valley Transmission Reinforcement Project	65	-	-	-
Transmission Construction - Compliance	2,020	2,540	-	-
Transmission NERC Low-Risk Priority Lines Mitigation	1,750	3,341	1,000	-
Tribal Permits & Settlements	668	400	400	267
Westside 230/115kV Station Brownfield Rebuild Project	-	-	7,054	-
Failed Plant and Operations				
Electric Storm	\$ 1,358	\$ 1,560	\$ 1,560	\$ 1,040
N Lewiston Autotransformer - Failed Plant	31	-	-	-
Asset Condition				
SCADA - SOO and BuCC	\$ 741	\$ 700	\$ 700	\$ 224
Substation - Station Rebuilds Program	1,480	29,611	14,325	4,464
Transmission - Minor Rebuild	1,567	5,416	3,343	646
Transmission Major Rebuild - Asset Condition	3	13,102	9,750	-
Performance & Capacity				
Cabinet Gorge 230kV Add Bus Isolating Breakers	\$ -	\$ -	\$ -	\$ 1,700
Substation - New Distribution Station Capacity Program	-	3,585	163	1,101
Total Planned Electric Transmission Capital Projects	\$ 10,245	\$ 74,449	\$ 38,885	\$ 10,199
(1) Includes system pro forma capital additions for the period of July 01, 2022 though December 31, 2022.				
(2) Includes system pro forma capital additions for the period of January 01, 2025 though August 31, 2025.				

Clearwater Wind Generation Interconnection – 2022: \$257,000

Avista is joint owner in the 500kV Colstrip Transmission System and party to the Colstrip Project Transmission Agreement (“Agreement”) (Avista owns a 10.2% share in the Colstrip-Broadview segment and a 12.1% share in the Broadview-Townsend segment). Under rules of the Federal Energy Regulatory Commission (“FERC”) and those in the Agreement, all joint owners, including Avista, must comply with rules governing the interconnection of new generation facilities with the Colstrip Transmission System. In accordance with those rules,

1 Clearwater Energy Resources, LLC, requested interconnection of a 750MW wind project
2 known as the “Clearwater Wind Project.” All required studies have been completed and Avista
3 executed a Large Generator Interconnection Agreement with Clearwater Energy on May 22,
4 2019 (“LGIA”). Avista and the other joint owners are obligated to fund their respective shares
5 of the Transmission Provider Interconnection Facilities and Network Upgrades applicable to
6 the interconnection agreement. Avista’s allocation of the required construction cost was
7 originally estimated to be \$650,600, the approved cost was subsequently reduced to \$570,000.
8 The remaining cost of \$257,000 is related to the construction of a 500 kV bay for the wind
9 generator and consisted primarily of apparatus wiring, system configurations, and final
10 conductor terminations.

11
12 **Colstrip Transmission Operation and Maintenance – 2022: \$181,000, 2023: \$280,000,**
13 **2024: \$590,000, 2025: \$331,000**

14 As noted in the business case just above, Avista is a joint owner in the 500kV Colstrip
15 Transmission System and is obligated under the Agreement to fund its commensurate share
16 of necessary construction and maintenance programs. Examples of recent and pending capital
17 expenditures in the Colstrip Transmission System include microwave communication
18 upgrades, replacement of original remedial action scheme, ballistic substation protection.

19
20 **Generation Interconnection – 2023: \$200,000, 2025: \$426,000**

21 Avista must provide for the interconnection of new generation resources with its Transmission
22 System under the terms and conditions of its Open Access Transmission Tariff (“Tariff”)
23 under the jurisdiction of the Federal Energy Regulatory Commission (“FERC”). In
24 compliance with federal statute, the terms and conditions of the Tariff, and FERC rules and
25 regulations, the Company must study, design and construct the necessary facilities (“Network
26 Upgrades”) to provide Interconnection Service to all eligible generation projects, regardless
27 of whether such generation is intended to serve bundled retail native load customers of Avista
28 or any third-party load. All aspects of the generation interconnection process, including
29 application, studies, evaluation of new or upgraded facilities, construction of new or upgraded
30 facilities, cost allocation of new or upgraded facilities, and repayment of advanced amounts
31 are prescribed by the Tariff and FERC rules and regulations. Failure by the Company to
32 provide design and construction funding for these projects would be: (i) an act of default under
33 the applicable Small Generator Interconnection Agreement (“SGIA”) or Large Generator
34 Interconnection Agreement (“LGIA”) for each project, and (ii) a violation of the Tariff and
35 FERC rules and regulations pursuant to which the Company could incur compliance penalties
36 of up to \$1 million per day.

37
38 **Protection System Upgrade for PRC-002 – 2022: \$124,000**

39 As noted in numerous previous places in my testimony, Avista is subject to a range of planning
40 and operating standards established by NERC, including the standard PRC-002, which
41 establishes disturbance monitoring and reporting requirements on our bulk electric
42 transmission system. Each year Avista evaluates every one of its electric transmission busses¹⁶

¹⁶ The transmission bus, or more technically ‘busbar’, is the heavy electrical conductor used in electric substations that connect high voltage equipment, switch gear, low voltage equipment, etc. In evaluating power flows on the electric transmission system, the bus refers to any graph node of a single-line diagram at which voltage, current, power flow and other quantities are measured and evaluated. The NERC determination of what portions of Avista’s electric transmission infrastructure (lines, circuits, substations, and individual busses and

1 to determine our obligations under bulk electric system requirements and standards. The
2 subject standard mandates the Company have suitable protection systems to monitor and
3 record all electric disturbances occurring on each portion of our electric transmission system
4 that is within the bulk electric system. The protection systems must have the capability to
5 record electrical quantities for each element connected to every bus identified as being part of
6 the bulk electric system.

7
8 **Saddle Mountain 230/115kV Station (New) Integration Project Phase 2 – 2023:**
9 **\$13,714,000**

10 The Company’s need to construct a new Saddle Mountain substation is described above in the
11 Distribution section of my testimony. Construction of the new substation, however, required
12 a range of other work to be completed in phases in order to integrate it into electric system.
13 The investments I refer to in this section of the project represent improvements to our electric
14 transmission system that are needed to effectively integrate the new Saddle Mountain
15 substation into our bulk transmission system.

16
17 **Spokane Valley Transmission Reinforcement Project – 2022: \$65,000**

18 Load growth combined with our growing inability to meet certain NERC planning criteria,
19 required the Company to take steps over time to meet our load service and compliance
20 obligations. Initially, Avista developed operating procedures to help mitigate deficiencies in
21 this portion of our electric transmission system and has already completed system investments
22 as part of a long-term plan to meet our obligations. The remaining portions of this project
23 consist of constructing a new substation (Irvin substation) and rebuilding a portion of the
24 Beacon – Boulder #2 115 kV Transmission Line. These investments will complete the overall
25 reinforcement project, which will provide Avista the needed operational flexibility to
26 adequately serve our current and expected customer loads and meet our federal compliance
27 requirements.

28
29 **Transmission Construction – Compliance – 2022: \$2,020,000, 2023: \$2,540,000**

30 This program funds the transmission rebuild and reconductor work identified by the Company
31 as necessary to maintain compliance with NERC reliability standards.¹⁷ The applicable
32 standard requires Avista to complete an annual planning assessment, to identify shortfalls and
33 corrective actions, and for those actions to be timely implemented within specific timeframes
34 to remedy identified system performance deficiencies. Avista’s transmission construction -
35 compliance program identifies funding needed to mitigate identified reliability issues,
36 ensuring our compliance with NERC requirements. In addition to meeting NERC standards,
37 this program also includes construction to remedy issues on any transmission line that is not
38 compliant with the current capacity criteria under the National Electric Safety Code (NESC).
39 Avista is subject to substantial financial penalties for non-compliance with NERC standards,
40 and the risk of not meeting NESC minimum requirements. Given what is presently known
41 about NERC planning standards and requirements, in addition to current NESC requirements,

pieces of equipment) are part of the “bulk electric system” is based on analysis of our transmission system one-line diagrams.

¹⁷NERC Reliability Standard TPL-001-4 – Transmission System Planning Performance Requirements (“Standard”), has 8 requirements and 57 sub-requirements related to planning and analysis, including the requirement for robust system models to determine system stability, voltage levels and system performance under various scenarios.

1 this program is expected to complete in 2025.

2
3 **Transmission – NERC Low-Risk Priority Lines Mitigation – 2022: \$1,750,000, 2023:**
4 **\$3,341,000, 2024: \$1,000,000**

5 Avista’s compliance with this mandatory standard requires that we conduct LiDAR surveys¹⁸
6 on all subject transmission circuits to determine any discrepancies between the design
7 specifications and field measurements for conductor sag.¹⁹ While the subject NERC standard
8 was offered as a recommendation to the industry, our compliance with minimum clearance
9 requirements is also required by the National Electric Safety Code. NERC, however, is also
10 closely monitoring the progress made by each utility in complying with these requirements,
11 via a required status report filed with them every six months by each subject utility. When
12 Avista identifies discrepancies through the surveys it evaluates a range of actions to be taken
13 to ensure we meet the stated clearance requirements. The actions include reconfiguring
14 insulator attachments, rebuilding or replacing structures and removing earth below the span
15 of line in question.

16
17 **Tribal Permits and Settlements – 2022: \$668,000, 2023: \$400,000, 2024: \$400,000, 2025:**
18 **\$267,000**

19 Similar to the business case just above, approximately 232 miles of the Company’s electric
20 transmission facilities are located on the reserved lands of neighboring Native American
21 Tribes. The capital costs in this business case fund easement agreements that require us to pay
22 fees and/or undertake other actions in order to occupy these trust lands.

23
24 **Westside 230/115kV Station Rebuild – 2024: \$7,054,000**

25 The existing Westside #1 230/115 kV transformer exceeds its applicable facility rating for the
26 P1 event of the Westside #2 230/115 kV transformer. System performance analysis indicates
27 an inability of the system to meet the performance requirements in Table 1 of NERC TPL-
28 001-4 in scenarios representing 2017 Heavy Summer for P1 events. Construction completed
29 to date has mitigated the P1 issues and the remaining work, to be completed by 2024 with
30 complete the performance requirements.

31
32 **Electric Storm – 2022: \$1,358,000, 2023: \$1,560,000, 2024: \$1,560,000, 2025: \$1,040,000**

33 Please see this program above (titled the same) under electric distribution plant for the
34 description of the Company’s investments under the category of electric storms. This capital
35 business case is similar in all respects to the program for electric distribution repair except it
36 is focused on repairs to our electric transmission system.

37
38 **North Lewiston Autotransformer – 2022: \$31,000**

39 The North Lewiston 230/115 kV Transformer No. 1 (McGraw-Edison Serial Number C-
40 06237-5-2) located in Lewiston, ID failed in February 2021. A replacement transformer was

¹⁸ Light Detection and Ranging (LiDAR) is a method of measuring distances (ranging) by illuminating a target with laser light and measuring the reflection with a sensor. Differences in laser light return times to the sensor and wavelengths are used to create a digital three-dimension representation of the target. Typically conducted on electric transmission by aerial flights.

¹⁹ Sag refers to the lowest point (closest to the earth) of the electrical conductor between any two supporting structures (poles), measured as the vertical distance from the top of the supports to the lowest hanging point of the conductor between them.

1 ordered and placed in service in June of 2022. The North Lewiston 230/115kV Transformer
2 1 provides the transformation capacity needed for the system to meet performance
3 requirements as defined by System Planning and System Operations.

4 The North Lewiston 230/115 kV Transformer No. 1 was 40 years old when it failed. Following
5 the failure, an investigation was performed with testing and an internal inspection. The
6 investigation concluded the transformer had a failed winding. The decision to replace the
7 230/115 kV Transformer No. 1 was made based on an evaluation of alternatives which also
8 included rebuilding the existing transformer and utilizing a spare transformer within Avista’s
9 system.

10
11 **SCADA – System Operations Office & Backup Control Center – 2022: \$741,000, 2023:**
12 **\$700,000, 2024: \$700,000, 2025: \$224,000**

13 The Company increasingly relies on comprehensive digital monitoring of critical power
14 system infrastructure and communication interconnectivity that provides real-time visibility,
15 status, alarms, and the ability for remote and automated operations. Avista relies on the
16 industry-standard system known as Supervisory Control and Data Acquisition (or SCADA)
17 to provide this functionality.²⁰ The Company is required to continuously upgrade and enhance
18 its SCADA systems to replace end-of-life technology and to meet constantly expanding
19 regulatory requirements and the current and long-term needs of our business. This particular
20 project, the System Operations Office (SOO) and Backup Control Center (BuCC) is replacing
21 and upgrading existing SCADA communications for our electric and natural gas control
22 centers. Business groups who rely on these systems include Avista’s system operators, power
23 schedulers, distribution dispatchers, gas controllers, energy accounting and risk management,
24 Protection Engineering, Substation Engineering, Generation Engineering, Distribution
25 System Operations, Oracle database administration, Security Engineering, Network
26 Engineering and Network Operations. Additionally, organizations outside Avista who also
27 rely on these systems include the control centers of our neighboring electric and natural gas
28 utilities, and our regional reliability coordinator. The investments made in our SCADA
29 systems ensure we can continue to operate our energy delivery systems safely and remain in
30 compliance with a broad range of NERC standards and federal pipeline safety requirements
31 under PHMSA. The Company has included electric system offsets of \$30,000 in 2023 in
32 Adjustment 3.12.

33
34 **Substation – Station Rebuilds – 2022: \$1,480,000, 2023: \$29,611,000, 2024: \$14,325,000,**
35 **2025: \$4,464,000**

36 Please see this program above (titled the same) under electric distribution plant for the
37 description of the Company’s investments under the category of station rebuilds. This capital
38 business case is the same in all respects to the program for electric distribution except it is
39 focused on the portion of substations dedicated to the electric transmission system.

40
41 **Transmission Minor Rebuild – 2022: \$1,567,000, 2023: \$5,416,000, 2024: \$3,343,000,**
42 **2025: \$646,000**

43 This program provides for the minor rebuild of electric transmission lines that are nearing the

²⁰ SCADA, and extension of industrial process control, has been around since the early 1960s, and the term “SCADA” became commonly used by the mid-1970s. SCADA systems, naturally, have evolved through several major generations as computing and communications technologies have evolved and advanced.

1 end of their useful service life based on overall condition of the assets, and the rating for
2 likelihood of a failure and magnitude of the consequence. Factors such as operational issues,
3 ease of access during outages and potential benefits of communications build-out are also
4 considered in prioritizing the work to be completed in the planning horizon. The primary
5 alternative to this proactive inspection and replacement would be to replace poles, cross arms,
6 conductor, and other attached equipment upon failure. This alternative is not practical or
7 reasonable, however, since the consequences would be a greater overall cost to customers, an
8 increasing risk of large and lengthy service outages, much greater wildfire risk, and the
9 likelihood of penalties for non-compliance with NERC operating standards. The only way
10 Avista can properly maintain its service levels for customers and shield them from a range of
11 financial and other risks is to systematically rebuild end-of-life transmission facilities.
12

13 **Transmission Major Rebuild - Asset Condition – 2022: \$3,000, 2023: \$13,102,000, 2024:**
14 **\$9,750,000**

15 This program provides for the major rebuild of electric transmission lines that are nearing the
16 end of their useful service life based on overall condition of the assets, and the rating for
17 probability of a failure and magnitude of the consequence. Factors such as operational issues,
18 ease of access during outages and potential benefits of communications build-out are also
19 considered in prioritizing the work to be completed in the planning horizon. The primary
20 alternative to this proactive inspection and replacement would be to replace poles, cross arms,
21 conductor, and other attached equipment upon failure. This alternative is not practical or
22 reasonable, however, since the consequences would be a greater overall cost to customers, an
23 increasing risk of large and lengthy service outages, much greater wildfire risk, and the
24 likelihood of penalties for non-compliance with NERC operating standards. The only way
25 Avista can properly maintain its service levels for customers and shield them from a range of
26 financial and other risks is to systematically rebuild end-of-life transmission facilities.
27

28 **Cabinet Gorge 230kV Add Bus Isolation Breaker – 2025: \$1,700,000**

29 Transmission Operations has identified reliability issues with the existing 230 kV circuit
30 breaker arrangement at Cabinet substation. This is an ongoing issue since the last station
31 redesign in the late 1990's. This project is comprised of installing two breakers to isolate the
32 230kV bus at Cabinet from the GSUs (Generation Step-Up transformers). Several times in the
33 last few years an issue with a GSU has caused an entire bus outage at Cabinet Gorge HED
34 which has limited generation output and caused several operational issues. These new
35 breakers will isolate future GSU issues to just that particular equipment without affecting the
36 whole bus. The deficiency of the current design is it is not selective enough and drops all 230
37 kV lines, the 230/115 kV autotransformer, and all Cabinet Gorge generation for issues with
38 the GSU's. This project proposes a reliability upgrade to Cabinet substation consisting of a
39 new 230 kV breaker for each GSU, relocating (2) termination towers and adding new 230 kV
40 bus and GSU relay protection.
41

42 **Substation – New Distribution Station Capacity Program – 2023: \$3,585,000, 2024:**
43 **\$163,000, 2025: \$1,101,000**

44 Please see this program above (titled the same) under electric distribution plant for the
45 description of the Company's investments under the category of new distribution station
46 capacity. This capital business case is the same in all respects to the program for electric
47 distribution except it is focused on the portion of substations dedicated to the electric

1 transmission system.
2
3

4 **IV. INVESTMENTS IN THE COMPANY'S NATURAL GAS SYSTEM**

5 **Q. Please summarize the need for ongoing investment in Avista's natural gas**
6 **distribution system.**

7 A. Natural gas is a foundational energy resource for Avista's customers. It plays
8 a critical role in our achievement of a clean energy future. It provides the clean fuel for 38%
9 of the nation's electric generation fleet (and growing), heats more than half of America's
10 homes, and provides the vital feedstock and energy for cooling, heating and industrial
11 processes, commerce, and industry. The Company has experienced steady growth in natural
12 gas customers in the prior decade where the annual number of new connects more than
13 doubled between 2010 and 2021. The increase in new customers has required continuing
14 investment in new connects, in addition to investments to provide the capacity requirements
15 needed to serve increasing loads. Another substantial driver for new investments is
16 maintaining compliance with federal and state regulatory requirements and effectively
17 managing the continuing safety risks associated with our natural gas distribution system. Over
18 the last decade, the Company's investments to meet customer requests for new service and to
19 comply with a range of growing regulatory obligations has grown from approximately \$15.5
20 million in 2010 to approximately \$67 million in 2022. Avista's allocation of capital
21 investment in its natural gas system for 2022 through 2025 is expected to range from 2% for
22 investments based on asset condition, 5% to meet performance and capacity needs, 9% to
23 provide for failed plant and operations, 45% to meet customer requests, and 39% for
24 mandatory and compliance requirements.

25 **Q. Would you please summarize the capital investments in natural gas**

1 **infrastructure completed in 2022 and planned for over the Two-Year Rate Plan?**

2 A. Yes, the completed and planned investments related to natural gas
 3 infrastructure, presented on a system basis and grouped by investment driver, are shown in
 4 Table No. 4, and described below.

5 **Table No. 4 – Natural Gas Capital Projects (System)**

6

Natural Gas Distribution Capital Projects (System) In \$(000's)				
Investment Driver				
Business Case Name	2022 ¹	2023	2024	2025 ²
Customer Requested				
New Revenue - Growth	\$ 22,693	\$ 34,362	\$ 33,859	\$ 16,124
Mandatory and Compliance				
Gas Above Grade Pipe Remediation Program	\$ 750	\$ 750	\$ 772	\$ 167
Gas Cathodic Protection Program	733	715	715	-
Gas Facility Replacement Program (GFRP) Aldyl A Pipe Replacement	14,078	27,437	27,187	16,237
Gas Isolated Steel Replacement Program	522	850	850	577
Gas Overbuilt Pipe Replacement Program	264	400	412	-
Gas PMC Program	154	-	2,800	2,400
Gas Replacement Street and Highway Program	1,944	3,610	3,718	2,406
Gas Transient Voltage Mitigation Program	900	750	500	167
Failed Plant and Operations				
Gas Non-Revenue Program	\$ 4,301	\$ 9,400	\$ 9,400	\$ 6,642
Asset Condition				
Gas ERT Replacement Program	\$ 238	\$ 348	\$ 225	\$ -
Gas Regulator Station Replacement Program	621	1,077	1,077	951
Performance & Capacity				
Gas Reinforcement Program	\$ 1,199	\$ 1,300	\$ 1,000	\$ 669
Gas Telemetry Program	151	295	304	197
Gas Operator Qualification Compliance	203	27	-	-
Jackson Prairie Natural Gas Storage Facility	1,203	2,370	2,422	1,607
Total Planned Natural Gas Distribution Capital Projects	\$ 49,954	\$ 83,691	\$ 85,241	\$ 48,144
(1) Includes system pro forma capital additions for the period of July 01, 2022 though December 31, 2022.				
(2) Includes system pro forma capital additions for the period of January 01, 2025 though August 31, 2025.				

33 **Gas New Revenue Growth – 2022: \$22,693,000, 2023: \$34,362,000, 2024: \$33,859,000, 2025: \$16,124,000**

34 Avista defines these investments as “customer requests for new service connections, line
 35 extensions, transmission interconnections, or system reinforcements to serve a single large
 36 customer.” We have often in the past referred to new service connects as “growth,” as in
 37 growth in the number of customers, however, these investments are beyond the control of the
 38 Company, and as such they do not reflect a plan or strategy on the part of Avista. Responding
 39 quickly to these customer requests is a requirement of providing utility service. The New
 40 Revenue – Growth Business Case is driven by requirements that mandate Avista’s obligation
 41

1 to serve new customer load when requested within our franchised area. Growth is also seen
2 as a method to spread costs over a wider customer base, keeping rate pressure lower than
3 would otherwise be experienced. The Company has included Idaho natural gas offsetting
4 revenues of \$1,441,000 in Rate Year 1 in Adjustment 3.12 and offsetting revenues of \$795,000
5 in Rate Year 2 in Adjustment 24.06.

6
7 **Gas Above Grade Pipe Remediation Program – 2022: \$750,000, 2023: \$750,000, 2024:**
8 **\$772,000, 2025: \$167,000**

9 Within Avista’s natural gas distribution system there are sections of gas pipelines that are
10 located above grade. Some of these sites are no longer compliant with current safety codes
11 and design practices, or the support structures are failing. Like other areas of the gas and
12 electric system, over the years construction practices have changed due to stricter standards
13 and improved construction methods. As a result, these above grade crossings have a variety
14 of construction techniques and supporting structures with varying degrees of risk associated
15 with each of them. This Business Case is intended to remediate the above grade natural gas
16 crossings.

17
18 **Gas Cathodic Protection Program – 2022: \$733,000, 2023: \$715,000, 2024: \$715,000**

19 The purpose of the cathodic protection program is to provide an additional level of protection²¹
20 to the Company’s buried steel natural gas piping from the effects of natural corrosion. The
21 protection is provided by applying a low-voltage direct current to the subject pipe that creates
22 a corrosion free zone at the surface of the pipe. Providing cathodic protection for our steel
23 natural gas piping protects our customers and others from the potential consequence of leaks
24 on our system and helps ensure they also receive the full lifecycle value of the investments
25 made in our natural gas system by avoiding the need to prematurely replace the pipe due to
26 excessive corrosion. Besides a prudent business practice, Avista is mandated by the U.S.
27 Department of Transportation to provide effective cathodic protection for its steel natural gas
28 pipelines. The Company’s Cathodic Protection Group is responsible for the monitoring and
29 annual testing of our cathodic systems. The need for capital investments in our cathodic
30 protection systems is driven by the results of annual monitoring and testing. Because cathodic
31 systems can have variable service lives, depending on local soil conditions and the propensity
32 for corrosion, and because all the component parts are buried in the earth, the only way to
33 determine whether a system needs to be replaced is through annual performance monitoring.
34 It is often difficult to predict in advance when a specific replacement will be required so the
35 amount of replacement work experienced each year across our system can be somewhat
36 variable. Therefore, the annual funding for this program in future years is based on Avista’s
37 experience in prior years.

38
39 **Gas Facility Replacement Program (GFRP) Aldyl A Pipe Replacement – 2022:**
40 **\$14,078,000, 2023: \$27,437,000, 2024: \$27,187,000, 2025: \$16,237,000**

41 The Aldyl A Pipe Replacement Program²² is a 20-year structured pipe replacement effort with

²¹ This is in addition to providing proper protective coatings to the steel pipe. These provide the primary protection and the cathodic system serves to protect the pipe if the coating deteriorates or is damaged.

²² This pipe replacement program is managed by the Company’s Gas Facility Replacement Program, which is the organizational program responsible for managing all aspects of replacement planning and execution of all individual replacement projects. Multiple individual projects are carried out across our natural gas service area each year.

1 dedicated internal and external resources focused on reducing natural gas system risk, on a
2 prioritized basis, by replacing priority Aldyl A pipe throughout Avista’s natural gas
3 distribution system. The program was initiated in 2011 and is slated to be completed by year
4 2032.²³ The primary alternative to this proactive replacement program was to simply replace
5 sections of the subject pipe as it failed in service over time. The Company’s asset management
6 analysis, however, revealed that this approach would eventually lead to a failure rate and
7 consequences that would be unacceptable to Avista, our customers, the general public, and
8 regulators.²⁴ The question, then, was to determine the time horizon over which a replacement
9 program should be conducted. The analysis showed that a replacement interval in the range
10 of 25 to 30 years would likely still result in an unacceptable increase in the number of annual
11 leaks, while an interval in the range of 10 to 15 years would result in substantially greater cost
12 pressure on customers, exacerbate the complexities and demands of the project, and fail to
13 produce enough of a reduction in annual leaks to overcome these burdens. A time interval in
14 the range of 20 years was determined to be optimal. The Company has continued to re-
15 evaluate the analysis since the initial work was completed, which has confirmed Avista’s
16 approach and timeline for managing this issue. I have provided the most recent report updating
17 this analysis, conducted in 2022, as Exhibit No. 9, Schedule 2. Replacing this pipe in our
18 system in the manner undertaken will help the Company shield our customers from this
19 unreasonable risk and minimize, optimize and levelize the costs they pay for the work to be
20 done.

21
22 **Gas Isolated Steel Replacement Program – 2022: \$522,000, 2023: \$850,000, 2024:**
23 **\$850,000, 2025: \$577,000**

24 Related to my description of our cathodic protection systems above, the Company is required
25 to identify portions of its natural gas system where we have “cathodically isolated” sections
26 of steel piping, including natural gas service risers, and to replace them with non-corrosive
27 pipe within a specified timeframe. Isolated steel sections are just that, they are electrically
28 separated from the cathodic protection system by sections of non-corrosive (plastic) pipe.
29 Because these sections are not connected to the cathodic protection system, they are not
30 afforded the extra level of protection beyond their protective coating. Replacing isolated steel
31 sections protects our customers and others from the potential consequence of leaks on our
32 system and helps ensure customers also receive the full lifecycle value of the investments
33 made by avoiding the need to prematurely replace pipe due to excessive corrosion. Identifying
34 and replacing isolated steel sections of pipe is required by federal regulations and by
35 agreement for our system in Washington. The need for capital investments in our isolated steel
36 replacement program is driven by the results of our annual surveys of the system and the
37 amount of piping that needs to be replaced each year. It can be difficult to predict in advance
38 the amount of replacements that will be required each year so the annual funding for this
39 program in future years is based on Avista’s recent historic experience. The Company has

²³ For a detailed description of this program, please see Avista’s Priority Aldyl A Protocol Report, provided as Exhibit No. 9, Schedule 1.

²⁴ As described in Exhibit No. 9, Schedule 1, in February 2012 Avista’s Asset Management Group released its findings in the report titled “Avista’s Proposed Protocol for Managing Select Aldyl A Pipe in Avista Utility’s Natural Gas System.” The report documents specific Aldyl A pipe in Avista’s natural gas pipe system, describes the analysis of the types of failures observed, and the evaluation of its expected long-term integrity. The report proposed the undertaking of a 20-year program to systematically replace select portions of Aldyl A medium density pipe within its natural gas distribution system in the States of Washington, Oregon, and Idaho.

1 included an Idaho natural gas O&M offset of \$5,000 in 2023 in Adjustments 3.12.

2
3 **Gas Overbuilt Pipe Replacement Program – 2022: \$264,000, 2023: \$400,000, 2024:**
4 **\$412,000**

5 As a natural gas distribution system operator, Avista is required to operate within the
6 minimum safety standards outlined in Part 192 of the Department of Transportation's Code of
7 Federal Regulations (CFR). These regulations define the laws that all operators must legally
8 comply with in the operation of natural gas distribution systems. There are sections of existing
9 gas piping within Avista's gas distribution system that have experienced encroachment or have
10 been overbuilt by customer-constructed improvements (e.g. living structures, sheds, decks,
11 etc.) and were not designed for these conditions. Overbuilt facilities restrict company access
12 to the pipe resulting in accessibility issues that interfere with our ability to perform certain
13 maintenance activities required by the federal regulations, such as meter inspections or leak
14 survey. These encroachments also impair our ability to safely operate and maintain these
15 facilities, which can become impossible if access to the ground above the piping is restricted.
16 More importantly, overbuilds present an increased risk to customers due to the threat that
17 leaking gas may be trapped inside a structure, increasing the possibility of potentially
18 catastrophic accidents. Unless our system was originally designed to be overbuilt these
19 situations represent a violation of the federal regulations.

20
21 **Gas PMC Program – 2022: \$154,000, 2024: \$2,800,000, 2025: \$2,400,000**

22 Avista is required by Commission rules and tariffs in its three state jurisdictions to annually
23 test a portion of its natural gas meters for accuracy and to ensure overall meter performance.
24 This program is known as the Planned Meter Changeout Program (PMC) and uses a statistical
25 sampling methodology²⁵ to determine the number of meters changeouts that must be
26 completed each year. If samples from a meter “family” are not meeting accuracy standards,
27 then the Company will remove that population of meters from service. Conversely, if the
28 results meet our standards of accuracy then the sample size in the future for that meter family
29 may be reduced. These analytics help control costs and remove meters quickly when not
30 performing well. Ensuring the accuracy and overall performance of our natural gas meters is
31 in the interest of all customers and helps us minimize the overall cost of maintaining a high
32 standard of service. The annual volume of periodic meter changeouts is driven by the
33 determination of sample sizes, as noted above, so there is some year-to-year variability in
34 spending due to the natural change in number of units replaced each year. The Company has
35 included an Idaho natural gas O&M offset of \$38,000 in 2023 in Adjustment 3.12.

36
37 **Gas Replacement Street and Highway Program – 2022: \$1,944,000, 2023: \$3,610,000,**
38 **2024: \$3,718,000, 2025: \$2,406,000**

39 Nearly all Avista’s natural gas pipelines are located in public utility easements set aside for
40 this purpose, which are controlled by jurisdictional franchise agreements. Avista is required
41 under these agreements to relocate its facilities, at our cost, when local jurisdictional projects,
42 typically transportation, require the move. Avista relies on its natural gas infrastructure to
43 provide service to its customers and uses public utility easements as a cost-effective way to
44 reduce the costs of placing new infrastructure into service. In cases where we must relocate
45 our facilities, even though there is a new incremental cost for doing so, it still represents the

²⁵ ANSI Z1.9 “Sampling Procedures and Tables for Inspection by Variables for Percent Nonconforming.”

1 least-cost approach for continuing to provide reliable and affordable natural gas service. In
2 some instances, the Company will have a substantial lead time to plan for, budget, design and
3 permit for the move, but in most cases, we're notified of the need to move during the year the
4 jurisdictional project must be completed. Because these jurisdictional projects are outside
5 Avista's control, and because it's impossible to forecast the year-to-year costs, this program
6 and its ultimate costs are subject to considerable variability. There is no alternative to this
7 program since the Company is required to move its facilities, within a specified time frame,
8 when notified by local jurisdictions pursuant to our franchise agreements. Within each project,
9 however, there are sometimes opportunities to evaluate alternative ways to continue providing
10 service, and the Company always looks for opportunities to leverage these projects to capture
11 other system benefits.

12
13 **Gas Transient Voltage Mitigation Program – 2022: \$900,000, 2023: \$750,000, 2024:**
14 **\$500,000, 2025: \$167,000**

15 Avista has experienced safety issues including fires at Regulator Stations due to transient
16 voltage spikes from faults on the adjacent electric transmission system. The purpose of this
17 program will be to identify high pressure gas piping systems that are at risk of these conditions,
18 identify systems that have high steady state voltage, and to then install mitigation measures to
19 reduce both these scenarios on the pipelines. These efforts will protect the pipeline and
20 equipment from being damaged and reduce the voltages exposure to below compliance limits
21 keeping our employees safe. Common approaches to this include the installation of gradient
22 mats, solid state decouplers (SSD), and copper counterpoise conductor. The Company has
23 included an Idaho natural gas O&M offset of \$8,000 in 2023 in Adjustment 3.12.

24
25 **Gas Non-Revenue Program – 2022: \$4,301,000, 2023: \$9,400,000, 2024: \$9,400,000,**
26 **2025: \$6,642,000**

27 This annual program, which is under the Company's Failed Plant and Operations capital
28 investment driver, includes investments to replace obsolete facilities, pipe and equipment at
29 the end of their useful life or that have failed, equipment and/or technology to enhance gas
30 system operation and/or maintenance, projects to improve public safety, and improvements
31 ancillary to customer requested work.²⁶ These investments, while necessary for safe and
32 reliable operation of our system, are not part of our programs to fund new customer connects,
33 increase performance or capacity, or make systematic replacements based on asset condition.
34 Like the electric distribution minor rebuild program I described earlier in my testimony, there
35 is no traditional alternative to the work completed under this program since it consists of
36 many, small unplanned projects across the entire natural gas distribution system. These small,
37 unplanned projects are responsive to a range of factors generally beyond the control of the
38 Company. Examples include ancillary work required by customer-requested service,²⁷ repair
39 of damage from a dig-in of our facilities, investments needed relocate facilities, repair of leaks,
40 deepening pipeline sections that are too shallow, remediating failed, under-sized or unsafe

²⁶ Work requested by customers is generally, by tariff, performed at the customer's expense. Under certain circumstances, however, Avista may choose to perform additional work needed on the system not related to the customer's request. An example is to replace an existing steel service with polyethylene pipe to eliminate the possibility of future deficiencies in cathodic protection and to reduce future maintenance related to that steel service. The cost of this conversion is assigned to this Program.

²⁷ These investments include work required to properly maintain the system, but that are not reasonably covered by the tariffed financial contribution required of the customer.

1 equipment, and correcting overbuild issues. There are instances among the small rebuild
2 projects where limited alternatives are evaluated in the design phase by the individual project
3 designer. In general, however, there is no reasonable alternative to timely making these
4 investments once the need has been identified.

5
6 **Gas ERT Replacement Program – 2022: \$238,000, 2023: \$348,000, 2024: \$225,000**

7 An Encoder Receiver Transmitter (ERT) is an electro-mechanical device that allows gas
8 meters to be read remotely. These ERTs are powered by lithium batteries, which discharge
9 over time and must eventually be replaced. Most of the gas meters in Washington, Idaho,
10 and Oregon have ERT modules. The large quantity of ERT installations will result in an
11 unmanageable quantity of battery failures in the future if the ERT is not replaced at an
12 optimized frequency. When batteries fail, the customer’s usage is estimated and entered into
13 the billing system manually. This manual process causes a high chance of customer
14 dissatisfaction because of potential billing errors associated with bill estimation. Customers
15 often express their dissatisfaction through commission complaints when this happens. In
16 Idaho the ERTs will likely be changed out in mass when the AMI project starts in 2024,
17 however it is estimated that up to 30,000 40G ERT modules may have a battery failure in
18 2022 and 2023 due to their age. These 40G ERT modules may be replaced to avoid battery
19 failure and billing issues before the AMI project is implemented.

20
21 **Gas Regulator Station Replacement Program – 2022: \$621,000, 2023: \$1,077,000, 2024:**
22 **\$1,077,000, 2025: \$951,000**

23 This program addresses needed replacements of existing ‘at-risk’ natural gas gate stations,
24 regulator stations and industrial customer meter sets (“stations”) located across Avista’s
25 natural gas service territory. These stations to be replaced have reached the end of their useful
26 service life, fail to meet the Company’s current natural gas standards, and can no longer be
27 properly maintained because of obsolete equipment. These replacements improve system
28 operating performance, enhance operating safety, remove operating equipment that is no
29 longer supported (obsolescence), and ensure the reliable operation of metering and regulating
30 equipment. There are no practical alternatives to providing for the compliant, safe and reliable
31 operation of our natural gas stations. As a hypothetical, the Company did consider the option
32 of responding to station needs only when equipment failed in service, however, this approach
33 would expose our customers to greater risk, would expose Avista to compliance violations
34 and financial penalties for failure to properly maintain station equipment, and would cost our
35 customers substantially more than the cost associated with our current proper lifecycle
36 management. Our Gas Engineering department also considered the options of not replacing
37 end-of-life stations, but only replacing obsolete and failed components. This option would
38 result in higher lifecycle costs for our stations because we would be making many more
39 service calls to each station, and eventually, would be required to replace an increasing
40 number of stations on a crisis basis each year as the backlog of required work became
41 unsustainable. This option, too, would drive up the lifecycle cost of our stations, result in an
42 increasing service and regulatory risk, and would increase our customers’ cost of natural gas
43 service. The Company has included an Idaho natural gas O&M offset of \$3,500 in 2023 in
44 Adjustment 3.12.

45
46 **Gas Reinforcement Program – 2022: \$1,199,000, 2023: \$1,300,000, 2024: \$1,000,000,**
47 **2025: \$669,000**

1 Avista systematically monitors and models natural gas operating pressures throughout our
2 system in an ongoing effort to ensure we have the capacity needed to serve our firm customer
3 loads on our coldest expected winter “design days.” Areas identified as having insufficient
4 capacity to meet design day requirements are prioritized based on the severity of the risk
5 associated with the potential inability to serve firm loads. Investments made under this
6 program provide supply reinforcement to these capacity-constrained areas. There is no
7 alternative to providing for the capacity needs of our firm natural gas customers who rely on
8 Avista to ensure they have the supply needed to heat their homes and businesses and supply a
9 range of industrial needs, most especially during extreme weather conditions. The natural gas
10 reinforcement program helps ensure the Company meets this need, and to deliver an adequate
11 supply at the most reasonable cost.

12
13 **Gas Telemetry Program – 2022: \$151,000, 2023: \$295,000, 2024: \$304,000, 2025:**
14 **\$197,000**

15 Avista's commitment to safety and reliability dictates we monitor our gas system to ensure its
16 safe and reliable operation and to accurately meter and account for natural gas purchased and
17 sold. In addition to sound business practices, this monitoring is required by federal and state
18 rules for “Natural Gas Control Room Management.” Telemetry provides the visibility and
19 data needed to pro-actively detect abnormal operating conditions - before they can become
20 major problems that could impact safety or natural gas delivery. Additionally, telemetry is
21 used to remotely monitor system pressures, volumes, and flows from areas of special interest
22 such as gate stations, supply to natural gas transportation customers, regulator stations, select
23 large industrial customers, and end of line pressures. Alarm set points in field instruments
24 such as flow computers, electronic volume correctors, and electronic pressure monitors are
25 used to alert the Gas Control Room of abnormal operating conditions such as low or high
26 pressure, high flow, or high or low gas temperatures that could indicate problems with gas
27 heaters at gate stations or sensing equipment failures. By proactively monitoring these sites,
28 Avista can dispatch field personnel during normal business hours instead of responding to a
29 conventional alarm that could occur at any time. Telemetry also allows us to identify low
30 pressure on the system and to take quick action to avoid our customers potentially losing their
31 natural gas service. Additionally, data from these telemetry sites is used to validate the system
32 modeling tool used by our Natural Gas Planning group.

33
34 **Gas Operator Qualification Compliance – 2022: \$203,000, 2023: \$27,000**

35 Similar to the apprenticeship training I described just above, as an operator of natural gas
36 infrastructure, Avista Utilities is required by federal regulation to minimize safety and
37 integrity risks that could result from an employee’s lack of knowledge, skills, or abilities
38 during the performance of required activities and tasks. Craft Training and Gas Operations are
39 responsible for ensuring we can field a qualified and competent workforce, accomplished by
40 evaluating and qualifying internal and contract employees on Operator Qualification tasks
41 specific to Avista’s natural gas infrastructure. The capital investments in this business case
42 provide the tools, vehicles, and equipment necessary to meet the PHMSA regulations for
43 Operator Qualification. The alternative of not providing the resources to support the
44 qualification is not viable and would ultimately result in regulatory penalties and the potential
45 for incidents impacting Avista’s employees, customers and the public. These investments
46 support Avista’s natural gas operations in Idaho, Washington and Oregon.

1 **Jackson Prairie Joint Project – 2022: \$1,203,000, 2023: \$2,370,000, 2024: \$2,422,000,**
2 **2025: \$1,607,000**

3 Avista is a one-third joint owner in the Jackson Prairie Natural Gas Storage Project and has
4 long relied on this asset to optimize gas prices and supply for the benefit of its customers. As
5 one example of the benefit of this asset, over the natural gas procurement year of 2016-2017,
6 the storage optimization provided by Jackson Prairie saved our natural gas customers over
7 \$20 million. Like any asset, investments must be made in the facility each year to ensure the
8 integrity of its safe, efficient, and cost-effective operation. Avista participates with its joint
9 owners to identify and vet upcoming capital needs and to approve annual investments to be
10 made. Company witness Mr. Kinney provides further information regarding Avista’s
11 ownership in Jackson Prairie. The Company periodically evaluates the practicality of
12 acquiring alternative natural gas storage capacity that includes leased pipeline capacity and
13 storage for replacing the Jackson Prairie and the option of constructing a new stand-alone
14 compressed natural gas storage facility. Both the leasing of natural gas pipeline capacity and
15 leased storage capacity would provide only part of the flexibility provided by Jackson Prairie
16 and at a much greater cost. The alternative of constructing a new compressed natural gas
17 facility is very cost prohibitive. Maintaining Avista’s ownership in Jackson Prairie, including
18 investments to maintain the integrity and safe operation of the facility, provides our customers
19 the least cost solution to meeting our natural gas storage needs.
20

21 **IV. INVESTMENTS IN THE COMPANY’S OPERATIONS, FACILITIES AND**
22 **FLEET RESOURCES**
23

24 **Q. Please summarize the need for ongoing investment in Avista’s operations,**
25 **facilities and fleet resources.**

26 A. Adequate operating facilities are a critical ingredient to the success of all
27 organizations, especially those like Avista that are office facility, information technology,
28 heavy asset and field-operations intensive. Our fleet infrastructure includes a wide range of
29 light to heavy trucks specialized for electric and natural gas operations, diverse and specialized
30 equipment, all manner of tools, and extensive material and supply storage areas. Though it is
31 easy to take for granted, our office and operations facilities are at the heart of our ability to
32 serve customers effectively and efficiently. In addition to employees supporting our field
33 operations, our facilities are required to support a broad range of technical and administrative
34 staff, including accountants, engineers, attorneys, customer service representatives, and

1 information technology experts. Besides the facilities themselves, our operations depend on
2 extensive information technology infrastructure, diverse and stand-alone communication
3 networks, and myriad other support systems.

4 As would be expected for a Company that has been in business over 132 years, many
5 of our facilities have been kept in operation well beyond their useful service life. A few
6 remaining structures were built in our early years of service, while many, like our energy
7 delivery infrastructure, were built during the economic expansion of the 1950s, placing them
8 now in the range of 60 to 70+ years old. Common sense and good stewardship require caring
9 for old buildings that need increasing levels of maintenance or retrofits to keep them
10 serviceable. Even so, over the years many of these facilities became inadequate to meet the
11 Company's growing needs given their age and condition and the increasing levels of
12 maintenance required to keep them serviceable. To better extend their life, these facilities were
13 often upgraded and updated to meet contemporary operating requirements, which included a
14 steady increase in the number of customers served, the growing regulatory and technology
15 complexity in our business, and the need to care for aging infrastructure, to name a few.

16 These same factors also contributed to the need for more employees and workspace,
17 supporting infrastructure and related equipment. Both traditional and modern building layouts
18 will need essential modifications to adapt to the social norms brought on by COVID-19. There
19 will be renewed vigor around installing contactless technological solutions to reduce the
20 opportunity for disease transmission. The increase of hybrid and remote work, normalization
21 of video conferencing and virtual conferences and events necessitate technology and office
22 improvements to meet the needs of these functions. The increase in remote work will drive
23 the need for increased cybersecurity requiring added effort around remote devices, equipment,
24 and tools. Trucks and vehicles also increased in size and complexity over time requiring larger

1 service space and specialized maintenance requirements. To meet these demands, older
2 facilities were continuously upgraded, expanded, remodeled and extensively repaired to keep
3 them minimally serviceable. These efforts helped the Company reach the point where we
4 could embark on a comprehensive planning initiative focused on replacing a wide range of
5 facilities well beyond their useful service life, and their cost-effective capability to be further
6 adapted to the future. Over the prior 15 years Avista has been systematically replacing
7 facilities that were simply inadequate to meet the Company's current and future needs.

8 In addition to replacing end-of-life facilities, we have also reorganized our business to
9 improve the service we provide our customers by responding more quickly to outages and
10 equipment failures. We have accomplished this by locating stocks and supplies in closer
11 proximity to crews and the geographic areas they will be used and storing parts and equipment
12 in more organized and efficient spaces for quick access. The Company goes through
13 systematic procedures and protocols to determine how to best manage its facilities as well as
14 determining when they should be replaced. Part of this evaluation includes industry best
15 practices by national organizations that specialize in this area, including Building Owners and
16 Managers Association (BOMA) and the International Facility Management Association
17 (IFMA). These investments are needed not only to keep up with current service requirements,
18 but they also save money for our customers by lowering the overall cost of service over the
19 long term.

20 **Q. Would you please summarize the capital investments in general plant,**
21 **fleet and facilities resources completed in 2022 and planned for over the Two-Year Rate**
22 **Plan?**

23 A. Yes, the completed and planned investments related to general plant, fleet and
24 facilities resources, presented on a system basis and grouped by investment driver, are shown

in Table No. 5, and described below.

Table No. 5 – General Plant Capital Projects (System)

General Plant & Fleet Investments Capital Projects (System) In \$(000's)				
Investment Driver	2022 ¹	2023	2024	2025 ²
Business Case Name				
Mandatory and Compliance				
Apprentice/Craft Training	\$ 52	\$ -	\$ -	\$ -
Saddle Mountain 230/115kV Station (New) Integration Project Phase 2	-	950	-	-
Asset Condition				
Capital Equipment Program	\$ 1,457	\$ 2,069	\$ 2,074	\$ 1,386
Fleet Services Capital Plan	5,588	6,185	5,623	3,749
Oil Storage Improvements	-	1,642	-	-
Structures and Improvements/Furniture	2,708	5,468	3,582	2,835
Substation - Station Rebuilds Program	1,860	1,689	1,178	1,515
Telematics 2025	501	808	200	133
Performance & Capacity				
Substation - New Distribution Station Capacity Program	\$ 600	\$ 662	\$ 791	\$ 469
Total Planned General Plant & Fleet Investment Capital Projects	\$ 12,766	\$ 19,473	\$ 13,448	\$ 10,087
(1) Includes system pro forma capital additions for the period of July 01, 2022 though December 31, 2022.				
(2) Includes system pro forma capital additions for the period of January 01, 2025 though August 31, 2025.				

Apprentice Craft Training – 2022: \$52,000

Avista manages 11 Federally regulated apprenticeships that require instructional aides and equipment deemed necessary to provide quality instruction.²⁸ The Company’s Joint Apprenticeship Training Committee (JATC) administers these apprenticeships and capital funds are used to purchase tools, materials and equipment for training apprentices and journey workers in all crafts. The trained and competent workforce produced through the various apprenticeships benefit customers in all aspects of our service across all Avista service territories. Support of apprenticeship training at Avista through this capital program aligns with Avista’s mission and focus areas, allowing us to deliver innovative energy solutions safely, responsibly, and affordably. Absent this capital funding, Avista would lack the ability to train craft workers, likely resulting in our inability to fill many critical positions in crafts ranging from meter and SCADA technicians, generation mechanics and electricians, natural gas pressure control and service personnel and microwave and radio communications systems, to name just a few of our many specialized and highly-trained positions. Our inability to train craft employees would also add significant cost to our business as we would be forced to pay premium labor costs in order to attract employees trained and employed at other utilities and to outsource the specialized training required to maintain our many skillsets. This is not a viable alternative for cost-effectively, safely and efficiently serving the needs of our customers.

Saddle Mountain 230/115kV Station (New) Integration Project Phase 2 – 2023: \$950,000

²⁸ Regulated by 29 CFR 29 & 30.

1 The Company’s need to construct a new Saddle Mountain substation is described above in the
2 Distribution section of my testimony. Construction of the new substation, however, required
3 a range of other work to be completed in phases in order to integrate it into electric system.
4 The investments I refer to in this section of the project represent improvements to the
5 communication equipment (SCADA backhaul) in order to monitor (i.e., review telemetry),
6 operate, and control the status of the equipment.

7
8 **Capital Equipment Program – 2022: \$1,457,000, 2023: \$2,069,000, 2024: \$2,074,000,**
9 **2025: \$1,386,000**

10 This program funds the tools and equipment needed by our employees to perform new
11 construction, conduct system monitoring, ensure system integrity, and the repair and
12 maintenance of our facilities safely and efficiently. This equipment, which needs to be in
13 adequate supply and fully available for both planned work and emergency response, supports
14 the work of our electric, natural gas, communications, fleet, facilities and generation crews
15 and infrastructure. There are no alternatives to having the specialized tools required to perform
16 the work of providing safe, reliable and affordable service to our customers. The Company,
17 does, however, promote the continuous improvement process of always exploring more
18 efficient and cost-effective ways of performing our work, including its application to the tools
19 and equipment necessary for the tasks.

20
21 **Fleet Services Capital Plan – 2022: \$5,588,000, 2023: \$6,185,000, 2024: \$5,623,000, 2025:**
22 **\$3,749,000**

23 Fleet vehicles and equipment simply do not age well, as they are subject to a duty cycle that
24 most vehicle owners would not imagine for their personal car or truck. Avista’s fleet of
25 vehicles operate in environments that are often at the extreme; the hottest or the coldest, the
26 dustiest, constant in and out, starting and stopping, high idle time and high loads. These factors
27 lead to substantial wear and tear on our vehicles, even under our prudent and proper use, which
28 over time leads to substantial maintenance and repair costs, and reduced availability and
29 reliability. The Company’s fleet replacement program optimizes the life of each vehicle
30 allowing us to extract the right amount of useful value from our vehicles before they
31 experience an accelerating rate of repair expenses. The investments made under this plan
32 represent the annual investments needed to replace a portion of our service fleet each year
33 based on asset condition (replacement at end-of-life). Avista’s fleet group uses industry best
34 practices, data, and a proprietary, third-party asset management system²⁹ to identify when to
35 replace equipment in order to achieve the lowest total cost of ownership for our customers.
36 The analysis is based on the initial cost of each fleet unit, actual maintenance and repair costs,
37 depreciation expense and salvage/resale value to establish the lowest lifecycle cost for each
38 class of vehicle in the Company’s fleet. In addition to achieving the lowest cost for customers,
39 this strategy allows our fleet services group to achieve an equipment reliability/availability of
40 96%. Having equipment that is available when needed allows Avista to provide efficient,
41 timely and cost-effective service to our customers.

42
43 In the absence of good data and analytics, it can be tempting to keep equipment in service
44 beyond its optimum service life. After all, the equipment can appear to be in relatively good

²⁹ Avista uses the services of Utilimarc, a utility focused data analytics company that benchmarks and performs similar analysis for over 50 investor-owned utility fleets nationwide. <https://www.utilimarc.com/>

1 shape, and the repair and maintenance costs may not yet have begun to accelerate. In years
2 past, Avista, like many organizations, did not have access to good data and analytical tools
3 for determining the optimum replacement strategy. And we often kept equipment in service
4 because it represented the lowest incremental cost for operating ‘the next day.’ Once the
5 Company had better access to good data and analytics, and the asset management culture and
6 focus on lifecycle cost management, we became better at recognizing the value of replacing
7 fleet assets based on condition and developing the capital budgets needed to support that
8 philosophy and practice. The optimized lifecycle cost strategy employed by the Company
9 ensures we’re investing the right amount of capital at the right time to achieve the lowest cost
10 of service for our customers.

11
12 **Oil Storage Improvements – 2023: \$1,642,000**

13 Historically, Avista operated several oil storage tanks contained in an underground vault on
14 the Mission campus. These tanks, which were interconnected with several facilities by
15 underground piping and pumps, contained new oil products, used, but still viable oil, and spent
16 scrap oil, all related to our substation maintenance and electric distribution operations. Over
17 time, the Company experienced spill incidents and leaks in this underground system, and in
18 2014, we installed two new above-ground scrap oil storage tanks as part of a new Waste and
19 Asset Recovery building. Installation of the new above ground tanks allowed the Company to
20 decommission two of the tanks in the underground vault, however, four of the underground
21 tanks and their associated piping still remain in service. As noted above, this underground
22 infrastructure poses a continuing risk of undetected leaks, in addition to access issues that
23 have compounded as we have redeveloped the Mission campus. The vault itself similarly
24 limits use of the area for other purposes. Finally, the vault has been infiltrated by water and
25 maintenance costs to ensure the vault provides proper containment are increasing. The
26 selected alternative to eliminate the risks and issues related to the underground vault, tanks
27 and piping is to build two additional oil storage tanks above ground adjacent to the new above-
28 ground tanks, accompanied by several smaller ‘day containers’ located in the electric shop.

29
30 **Structures and Improvements/Furniture – 2022: \$2,708,000, 2023: \$5,468,000, 2024:**
31 **\$3,582,000, 2025: \$2,835,000**

32 These investments fund the capital maintenance, site improvement, security, and related needs
33 for the Company’s 40 building facilities providing office space, operations, storage, and other
34 core business functions. The capital maintenance projects include roofing, siding, asphalt,
35 electrical and plumbing work, remodeling, furniture replacements and new furniture for
36 replacements and growth in operations. Approximately half the investments fund asset
37 replacements based on end-of-life condition and the Company’s facilities management group
38 uses a specialized application to help determine the optimum timing for these replacements.
39 Approximately 30% of the annual funding supports immediate needs identified by the Avista
40 work groups with responsibility for each facility, and the remainder funds emergent needs that
41 could not be anticipated in the planning process. The level of funding approved to meet these
42 needs in prior years has only been adequate to address the highest priority projects, which has
43 required the facilities group to keep beyond end-of-life assets in service in a manner to
44 minimize the impact on overall lifecycle cost. The primary alternative to making these
45 investments is to keep end-of-life assets in service and to perform emergency repairs and
46 replacements as components fail. This is similar to the alternative described above for fleet
47 services where it is possible to keep beyond end-of-life assets in service with the consequence

1 of building a ‘bow wave’ of deferred investment that must be addressed in the future, while
2 driving higher long-term lifecycle costs for our customers. Another alternative would be to
3 fully fund this program to replace all assets at end of life and meet all other identified business
4 needs. The selected alternative is to fund only the highest priority needs, which allows the
5 Company’s Capital Planning Group to allocate funding to other highest-priority projects that
6 have greater risk if not adequately funded. This approach, as noted above, requires Avista’s
7 facilities group manage the backlog of unfunded needs in a way that minimizes the long-term
8 lifecycle cost impact to our customers. The Company has included system offsets of \$11,000
9 in 2023 in Adjustment 3.12.

10
11 **Substation – Station Rebuilds – 2022: \$1,860,000, 2023: \$1,689,000, 2024: \$1,178,000,**
12 **2025: \$1,515,000**

13 Please see this program above (titled the same) under electric distribution plant for the
14 description of the Company’s investments under the category of station rebuilds. Construction
15 of new substations requires a range of other work to be completed in order to integrate it into
16 the electric system. The investments referred to in this section represent improvements to the
17 communication equipment (SCADA backhaul) in order to monitor (i.e., review telemetry),
18 operate, and control the status of the equipment.

19
20 **Telematics 2025 – 2022: \$501,000, 2023: \$808,000, 2024: \$200,000, 2025: \$133,000**

21 Since 2012, Avista has used Zonar³⁰ telematics systems to track and record key operational
22 data on the Company’s fleet vehicles.³¹ The first generation of telematics was implemented to
23 streamline, track and administer the state and federally required inspections of trucks and
24 mounted equipment, which proved to be very successful for the Company. Our current
25 provider has notified the Company that the scheduled shutdown of AT&T 3G networks in
26 February 2022, which are used to interconnect our vehicle-mounted devices, will render them
27 no longer usable. In planning for the replacement of our current system Avista is considering
28 moving to a contemporary cloud-platform application that will integrate geographic location
29 data to improve our operations efficiency or provide our customers more-accurate information
30 about our response to their service needs, among other uses. In the future, the Company plans
31 to further leverage vehicle location and other data to provide coaching to drivers as well as
32 collecting and analyzing leading indicators on decisions fleet drivers are making in the field.
33 Selection and implementation of a new telematics system must begin in 2021 to provide ample
34 time before the planned 3G network retirement. The Company has included system offsets of
35 \$42,555 in 2023 in Adjustment 3.12.

36
37 **Substation – New Distribution Station Capacity Program – 2022: \$600,000, 2023:**
38 **\$662,000, 2024: \$791,000, 2025: \$469,000**

39 Please see this program above (titled the same) under electric distribution plant for the
40 description of the Company’s investments under the category of new distribution substation
41 capacity. Construction of new substations requires a range of other work to be completed in
42 order to integrate it into the electric system. The investments I refer to in this section represent
43 improvements to the communication equipment (SCADA backhaul) in order to monitor (i.e.,

³⁰ <https://www.zonarsystems.com/>

³¹ Telematics systems include transmitting/receiving/data storage device installed in a vehicle that captures can include location, speed, idling time, harsh acceleration or braking, fuel consumption, vehicle faults, and more.

1 review telemetry), operate, and control the status of the equipment.

2

3

Q. Does this conclude your direct testimony?

4

A. Yes.